

HOW TO ACCESS PROTECTED HEALTH INFORMATION

As North Vista Hospital continues to monitor COVID 19 pandemic, North Vista Hospital Medical Records/HIM department will remain closed to the general public. Although the department remains closed to the general public, the HIM department is still available with assisting patients obtaining medical records.

Please see the information below on ways we can assist with rapid production of records utilizing electronic delivery and mailing

- To request your protected health information, please go to <https://www.northvistahospital.com/Patients-Visitors/Medical-Records.aspx>. This site contains facility contact information as well as the Authorization for Release of Information required to obtain your medical records
- To obtain copies of medical records, radiology images, and billing statements, requests must be submitted in writing using the HIPAA compliant form. Electronic signatures will not be accepted on this form.
- The Authorization to Release Protected Health Information can also be sent and received via fax, email, or standard mail using the information identified below:

North Vista Hospital
Attn: Medical Records
1409 E Lake Mead Blvd, North Las Vegas. NV 89030
Phone: 702-657-5533 Fax: 702-649-1523
Email: mallred@primehealthcare.com

Upon receipt of the completed and signed authorization, records will be produced as soon as possible and can be delivered via email or United States Post Office mail. Records delivered via fax will be limited to pertinent documentation. Continuity of care requests will be completed on a priority basis

Under no circumstances will the HIM Department personnel release any personal information and/or results over the telephone; we are not clinical or designated to interpret any test results.

CÓMO ACCEDER A LA INFORMACIÓN DE SALUD PROTEGIDA

El Hospital de North Vista continua monitoreando la pandemia de COVID 19 el Departamento de Registros Medicos esta cerrado al publico. Sin embargo el Departamento de Registros Medicos esta disponible asistir a pacientes obtener sus Registros Medicos

Consulte la información a continuación sobre las formas en que podemos ayudarlo con la producción rápida de registros utilizando la entrega y el envío electrónicos:

- Como obtener la autorizacion para sus Registros Medicos
<https://www.northvistahospital.com/Patients-Visitors/Medical-Records.aspx>.
- Para obtener copias de registros médicos, imágenes de radiología, estados de cuenta, su autorización debe completarse por escrito utilizando el formulario que cumple con HIPAA. No se aceptarán firmas electrónicas en este formulario.
- La Autorizacion puede ser mandada por medio de correo electronico, por fax o correo regular:

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Cuando nosotros recibamos la forma llenada y firmada por el paciente, sus Registros Medicos seran procesados lo mas pronto posible y seran enviados por correo electronico o correo regular. Registros Medicos enviados por fax seran limitados, para uso del doctor seran mandados lo mas pronto posible segun la prioridad.

Bajo ninguna circunstancia el personal de el Departamento de Registros medicos no dara ninguna informacion/resultados por el telefono; no somos clínicos ni estamos designados para interpretar los resultados de ninguna prueba.